

Technocation Freelancing Training Institute & Software House

Walmart E Commerce Training Certification Course Outline

MODULE 1: Introduction to Walmart E-Commerce

- What is Walmart online selling
- Difference between store & online
- How customers buy on Walmart site
- Why sellers choose Walmart

MODULE 2: Getting Started as a Seller

- How to make a Walmart seller account
- Documents needed for approval
- Setting up your profile
- Quick tips for beginners

MODULE 3: Product Listing Basics

- How to add a product
- Writing simple titles
- Adding clear images
- Filling product details

MODULE 4: Pricing & Offers

- How to set product price
- Using Walmart pricing tools
- Making discounts & offers
- Staying competitive

MODULE 5: Inventory Management

Keep track of stock

- Avoid out-of-stock issues
- Sync with warehouse tools
- Update inventory regularly

MODULE 6: Shipping & Delivery

- Walmart shipping options
- Setting shipping rules
- Fast shipping advantage
- Tracking orders

MODULE 7: Customer Service

- Reply to customer questions
- Solve complaints quickly
- Importance of good reviews
- Building trust

MODULE 8: Walmart Ads & Promotion

- How to run Walmart ads
- Sponsored product basics
- Seasonal promotions
- Low budget marketing tips

MODULE 9: Reports & Analytics

- Checking sales reports
- Finding best-selling products
- Learning from data
- Improving future sales

MODULE 10: Policies & Compliance

- Walmart selling rules
- Return & refund policies

- Avoid account suspension
- Safe business practices

MODULE 11: Tools & Integrations

- Third-party apps for Walmart
- Linking with Shopify or eBay
- Using software to save time
- Automating updates

MODULE 12: Certification & Final Assessment

- Complete all modules
- Take a short test/quiz
- Get Walmart E-Commerce Certificate
- Ready to sell like a pro

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